MAD Potters Cancellation & Refund Policy

At MAD Potters, we strive to ensure a transparent and fair cancellation policy for all our events. Please take note of the following guidelines regarding refunds:

All bookings are confirmed upon full payment to Mansfield & District Potters (MAD Potters).

We understand that plans can change and unforeseen circumstances may arise. If you need to cancel your registration for an event, please note the following policy:

Refunds
Within 7 days of event – no refund.
Within 28 - 7 days of event – 50% refund.
Over 28 days before event – full refund.

Cancellation of workshops by MAD Potters
If Mansfield & District Potters needs to cancel any event, registrants will receive a full refund.

To cancel your registration, please email secretary@madpotters.org.au with the subject line “Workshop Cancellation” and include your name, email, and the date of the workshop you are cancelling.

We appreciate your understanding and cooperation in adhering to this Cancellation & Refund Policy.

Please contact us to confirm that your event will go ahead before booking travel or accommodation.

Access
Mansfield & District Potters aims to make our program, services and opportunities as accessible as possible for people with disability. Let us know about your access requirements when booking and we will do our best to accommodate your requests.